



## Provider Update

All Magellan of Louisiana CSoc Providers

Subject Line: Magellan CSoc Provider Update Regarding COVID-19

# Update to Our Provider Community Regarding COVID-19

Magellan of Louisiana is reaching out to our provider community to provide some assurances that Magellan of Louisiana continues to operate without interruption.

We do want providers to know that Magellan and the Louisiana Department of Health (LDH) are working in partnership to create and communicate next steps to providers during this unprecedented time. Serving our members is the common goal for all of us.

Magellan and LDH are meeting daily to develop guidance for providers that addresses member needs, provider needs, and incorporates flexible, creative, and innovative ways to serve our members under the current direction provided by public health authorities.

We thank you for your patience with the process and anticipate more specific guidance to be available this week.

Please note the following:

- The Magellan of Louisiana website includes an alert banner that will direct users to the Magellan Healthcare COVID-19 Response page. You may also visit <https://www.magellanhealthcare.com/magellan-healthcare-covid-19-response/>
- If you have any questions or concerns, you may contact us at [LACSoCInfo@magellanhealth.com](mailto:LACSoCInfo@magellanhealth.com)

Thank you for all you do in supporting the members of CSoc.

Magellan of Louisiana