

NPI Numbers for ILSB and STR Roster Staff Employee Records Reminder

Reminders:

NPI Numbers for Independent Living Skills Building (ILSB) and Short-Term Respite (STR) Roster Staff Employee Records Needed for All Direct Care Staff Providing Independent Living Skills Building (ILSB) and Short-Term Respite (STR) Services

On March 8, 2021, you received the email communication, [NPI Numbers for ILSB and STR Roster Staff](#), that advised that all staff providing ILSB and STR services require an NPI. In that communication, you were given instructions to submit your roster staff to Magellan. **If you have not submitted your rosters, it is imperative that you submit them to avoid claim denials beginning with date of service 7/1/2021.**

On April 26, 2021, you received the email communication, [Employee Records Needed for All Direct Care Staff Providing ILSB and Short-Term Respite Services](#), that advised that employee records are needed for staff providing ILSB and STR services. In that communication, you were given a list of employee records needed and instructions to submit records to Magellan. **If you have not submitted the documents, it is imperative that you submit them to avoid claim denials beginning with date of service 7/1/2021.**

The due date, May 17, 2021, stated in both communications for Magellan to receive this information has been extended to June 1, 2021. **Providers that have not submitted all the information requested in the email communications above by June 1, 2021 will be placed on referral hold until all information requested is received. Please review each communication using the links above to ensure all information requested is sent to the correct email address.**

If you have any questions or concerns regarding this communication, please reach out to your [Network Management Specialist](#) for support.

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana