

## All Provider Call

Subject Line: Tuesday, March 29, 2022 – Provider Call

Magellan of Louisiana will conduct conference calls for all Magellan CSoC Providers. These calls are topic driven and intended to create a learning platform that fosters a deeper understanding of the many facets of providing services within the Coordinated System of Care.

Magellan of Louisiana will host its next All Provider Call on Tuesday, March 29, 2022.

## **Logistics for All Provider Call**

- Tuesday, March 29, 2022
- 12 p.m. 1:30 p.m.
- Join from PC, Mac, Linux, iOS or Android: <a href="https://magellanhealth.zoom.us/j/7788457383">https://magellanhealth.zoom.us/j/7788457383</a>
- Or Telephone: Dial: +1 408 638 0968 (US Toll) or +1 646 558 8656 (US Toll), Meeting ID: 778 845 7383

## Agenda

- Public Service Announcements/Reminders
  - Emergency Preparedness
- Agenda Items
  - Coordinated System of Care (CSoC) Celebration
  - Member Experience of Care Survey
  - Youth Support and Parent Support Overview as presented by the Family Support Organization (FSO)

If you would like to suggest a topic for upcoming provider calls, you can use one of the following methods:

- Email us at <u>LACSoCProviderQuestions@MagellanHealth.com</u>
- Contact us online by visiting <a href="https://www.magellanoflouisiana.com/for-providers/provider-toolkit/network-management-specialists/">https://www.magellanoflouisiana.com/for-providers/provider-toolkit/network-management-specialists/</a>

Please reach out to your <u>Network Management Specialists</u> (NMS) with any questions or concerns. Your NMS is available for support.

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana