

Provider Notice

Subject: Provider Enrollment

On January 12, 2022, you received the email communication <u>Provider Enrollment</u>. If you have encountered issues or barriers to completing enrollment, there are resources available to help.

You can find additional information and updates on the <u>Medicaid provider enrollment webpage</u>, including <u>Frequently Asked Questions</u> and previously recorded training webinars for help with log in and the enrollment process. If you have additional questions or concerns, you can reach out to Louisiana Medicaid via the following methods:

- Email: LouisianaProvEnroll@gainwelltechnologies.com
- Phone: #1-833-641-2140 (Monday Friday, between 8 a.m. and 5 p.m. CST)

Please note: The deadline for provider enrollment is not March 31, 2022. The Louisiana Department of Health (LDH) has requested a deadline extension from Centers for Medicare and Medicaid Services (CMS). The proposed deadline is June 30, 2022, and pending approval from CMS. Any existing Medicaid provider that does not complete the enrollment and screening process through the new portal will have their claims denied.

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana