# Provider Notice

Subject: Providers should expect impacts to claims processing, and risk not getting paid if enrollment is not complete.

For providers who missed the initial deadline of September 30, 2022, the Provider Enrollment Portal at [www.lamedicaid.com](http://www.lamedicaid.com) remains open for providers required to enroll who have not yet applied. Providers with multiple provider types must complete enrollment for each type.

Providers who submit provider enrollment applications should allow several weeks for application processing.

**Who is required to Enroll?**

* Providers who file claims with Louisiana Medicaid (providers enrolled in Fee-for-Service (FFS) Medicaid before December 31, 2021, providers enrolled with an MCO, DBPM, or Magellan before March 31, 2022, and have received a letter to enroll.)

**Critical Deadlines – Claims Adjudication**

Claims processing guidelines depend on when a provider enrolls. If enrollment is not complete, claims and payments will be impacted. The following scenarios outline those impacts.

**Scenario 1:** Claims for dates of service on or before December 31, 2022, will be adjudicated for providers who have and have not completed enrollment.

**Scenario 2:** Claims for dates of service on or after January 1, 2023, will be adjudicated for providers who have completed enrollment.

**Scenario 3:** Providers who have not completed enrollment on or before December 31, 2022, will have their claims denied for dates of service on or after January 1, 2023. Providers that have received a letter to enroll and still wish to complete enrollment must submit an enrollment application by June 1, 2023, in order to complete the enrollment process by June 30, 2023. Once the enrollment is completed, the provider may resubmit previously denied claims for dates of service January 1, 2023, to June 30, 2023, for payment. Providers will not receive payment until their provider enrollment is complete.

**Enrollment Status**

Providers that are unsure of their enrollment status may use the Provider Portal Enrollment Lookup Tool at <https://www.lamedicaid.com/portalenrollmentstatus/search>. Results will show the provider’s status as either enrollment complete, action required, application not submitted, or currently in process by Gainwell Technologies. Providers that are not shown in the results are not required to enroll at this time. Invitation letters for those providers will be sent at a later date. The Lookup Tool is updated daily.

**Provider Resources**

For additional information, including frequently asked questions and recordings of provider presentations, visit [www.ldh.la.gov/medicaidproviderenrollment](http://www.ldh.la.gov/medicaidproviderenrollment). [Informational Bulletin 22-4](https://ldh.la.gov/page/4404) contains information relevant to provider enrollment prior to the September 30, 2022, deadline. Providers needing assistance with application and enrollment should contact Gainwell Technologies by emailing [louisianaprovenroll@gainwelltechnologies.com](mailto:louisianaprovenroll@gainwelltechnologies.com) or contacting 1-833- 641-2140 for a status update on enrollment and any next steps needed to complete the process.

*As a part of the Affordable Care Act and later refined in the 21st Century Cures Act, federal laws enforced by CMS require that states screen and enroll providers. The Louisiana Medicaid Provider Enrollment Portal will bring Louisiana Medicaid into compliance with CMS revalidation and managed care screening requirements and federal law. The portal will be prepopulated with information that the state, MCOs, DBPMs and Magellan already have on file so that the provider can more easily submit an application through the portal. This streamlined process eliminates the need to complete and mail a paper application. Also, providers will have the ability to track their application through the portal.*

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana