



Magellan of Louisiana – Louisiana Coordinated System of Care (CSoC)

Outcomes and Assessments System – Terms and Definitions

Terms	Definitions
Assessment Templates	Shows the assessment templates for the organization as well as any reminder or alert schedules that have been set. These templates are managed by Magellan and cannot be edited. The assessment templates that will be available include: Child & Adolescent Needs & Strengths (CANS), Care Plan/Plan of Care, Provisional Plan of Care & Freedom of Choice, CSoC Intent to Discharge Form, ACES, Pediatric ACES and Related Life Events Screener, Columbia Suicide Severity Rating Scale (C-SSRS), CSoC Discharge Form, Independent Behavioral Health Assessment (IBHA), and Member Access with No Historical Data.
Caret ▶ ▼	Anywhere a caret is seen, the user can expand information in the section. Once expanded, the caret can be collapsed once the information is no longer needed.
Categories	Shows the sections within the assessment.
Collaboration	A practice, program, or intervention in which the youth participates. Generally, indicates which providers/users the youth is receiving care from.
Communimetric	Selected when more than one person oversees gathering the data for this document/assessment.
Copy Previous	Allows users to copy responses from the most recent submission of an assessment to another, thus reducing data entry and allowing the user to only change what needs to be updated.
Dashboard	Serves as your home page and displays the youth you are helping, their top needs and strengths, their progress, and recent notifications.

Commented [JA1]: Suggestion:
Add the names of the assessment templates for CSoC

Commented [VC2R1]: Added



Terms	Definitions
Edit Individual Button	Appears on the youth's profile. It is important to note that you should not make changes to most of their profile information apart from their phone number and email address as this information comes in via an eligibility feed. If a youth's address is wrong and needs to be changed, the youth/guardian should contact Medicaid.
Focused View	Shows the items with a response selected/input.
Form	Shows both the categories and the items.
Individual	The youth receiving the care.
Individuals Helping Section	Displays a number that reflects the youth in care as viewed by the user who is logged in. This includes those you are helping as well as those you review for. Represents the user's caseload and the caseload the user supervises.
Individuals Module	Shows all the youth that you are helping in the outcomes and assessments system. For supervisors, this also includes the youth your staff are helping.
Individuals Table	A list of 10 youth the user is currently helping. For supervisors, this also includes the youth your supervisees are helping. If you have more than 10 individuals in your care, the View All button will take you to the Individuals module to see the full list.
Insights	The home of your visualization and reporting tools, providing real-time analytics. Reports populate the data of the youth you are helping and those being helped agency wide. Accessible after 90 days of data is available.
Invite To Complete	Sends a link to the youth/guardian's email or phone number as indicated in the youth's profile. This allows them to complete the assessment on their own device. This feature will not be used much by Louisiana CSoc at the present time but may be added in the future.
Items	Shows each individual item, within each category of the assessment.

Commented [JA4]: Suggestion: Add instructions about how changes other than email and phone should be made – contact Magellan?

Commented [VCSR4]: Added

Commented [JA6]: Suggestion: Add something to indicate that this feature will not be used much, but may be added in the future

Commented [VC7R6]: Added



Terms	Definitions
Notification	An alert that informs you when action is needed, or an assessment has been submitted. This is displayed via the bell icon in the upper pane controls or the notifications table on the dashboard.
Notifications Table	A summary of the most recent reminders and alerts for the youth in your care.
Modules	The “sections” of the system that include the dashboard, individuals, assessments, insights, and settings.
Search Box	Located on the upper pane controls, this allows users to search for the name of a youth or another user in the system.
Settings	Where organization administrators have the ability to view users, collaborations, and more.
Skip Logic	A feature which can change a question or page the respondent sees next based on how the current question is answered. Helps ensure that only the appropriate and necessary questions are being answered for the youth and/or situation.
Start Blank	Starts a new assessment from scratch.
Top Needs Summary Table	Identifies the top needs of focus for the youth you are helping and how many are being helped with each item, with the list ordered from the greatest number being helped to the fewest. Based on assessments completed and updated in real time.
Total Needs Items	A pie chart which provides a visual illustration that indicates the proportion of needs that have improved (blue) and those that have not improved (orange) and may be a need for focus.
Top Strengths Summary Table	Identifies all of the top strengths to build which were identified for the youth you are helping. Indicates how many were identified as needing help with building each strength. Ordered from the greatest number indicated to the fewest. Based on assessments completed and updated in real time.
Total Strength Items	A pie chart which provides a visual illustration that indicates the proportion of strengths items that have improved (blue) or those that have not yet improved (orange) and may be a strength to build.



Terms	Definitions
Upper Pane Controls	The blue ribbon located at the top of the page, which will remain at the top of the page regardless of where the user navigates in the system.
User	The provider(s) using the system to provide and document care.
Users Table	A summary of the staff of the user's team and the number of youth the staff are helping within the outcomes and assessment system. Only displays 10 users. If there are more than 10 staff, click View All to see the full list.
View All	Allows user to gather more information and see more results.