

# Provider Notice

## Subject: Change in Network Management Specialist Contact

Tiffany Allen has transitioned from a Network Monitoring Specialist conducting Network Monitoring Reviews to the assigned Network Management Specialist for the Coordinated System of Care (CSoC) regions seven, eight, and nine. Please contact her for issues related to but not limited to service delivery, access to services, and claims resolution. Additionally, please contact her for any questions or support regarding the services you offer to our members.

For credentialing and contracting inquiries, please continue to communicate with Sharonda Gray by email [sgray@magellanhealth.com](mailto:sgray@magellanhealth.com) or phone 318-524-8829.

If you have any questions, please reach out to contact Tiffany Allen by email [allent@magellanhealth.com](mailto:allent@magellanhealth.com) or phone 318-524-8830.

This communication is posted on the Magellan of Louisiana website.  
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Thank you for all you do in supporting the members of CSoC.

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