

Copy assets to a Salesforce CMS workspace

Seamlessly copy content from Account Engagement to Salesforce CMS. Content you store in Salesforce CMS is available to use in Marketing Cloud and other Salesforce products.

Admins can enable this feature and review supported assets [here](#)

([https://help.salesforce.com/s/articleView?](https://help.salesforce.com/s/articleView?language=en_US&id=mcae_supported_cms_file_types.htm&type=5)

[language=en_US&id=mcae_supported_cms_file_types.htm&type=5](https://help.salesforce.com/s/articleView?language=en_US&id=mcae_supported_cms_file_types.htm&type=5)).

Go to Setup

[HOME \(/\)](#) > [REPORTS \(/REPORT\)](#) > [EMAILS \(/EMAIL/REPORT\)](#)

09092025 CSoC_LA_Medicaid Accepting Appli...

[View email \(/email/read/id/1385598229\)](/email/read/id/1385598229)

Report

Click-Through Rate Report

Interaction

Email Clients

99.74%

Delivery Rate

32.86%

HTML Open Rate

3.54%

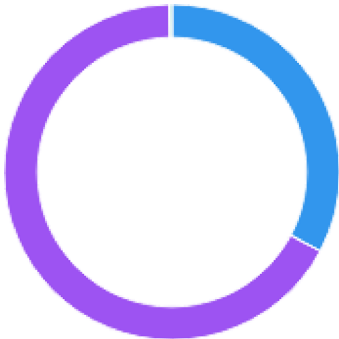
Click to Open Ratio

Campaign	MHC-PS-LA_CSoC
Subject	Crisis Response Training Request for Applications for Mental Health Providers
Tracker Domain	(Inherited Tracker Domain)
Content Type	Marketing Email
Email Send Type	Immediate
Started At	Sep 9, 2025 1:52 PM
Created At	Sep 9, 2025 1:52 PM
Updated At	Sep 9, 2025 1:57 PM
Created By	Patricia Burns
Updated By	Patricia Burns
Sent To	09092025 CSoC_LA_Medicaid Accepting Applications for LA Crisis Response System Training Youth & Adul
Suppressed From	
Total Sent	775
Total Queued	0
Total Bounced	1 Soft and 1 hard
Total Delivered	773
Total Failed	0
Delivery Rate	99.74%
Total HTML Opens	294
Unique HTML Opens	254
HTML Open Rate	32.86%
Total Clicks	12
Total Click Through Rate	1.55%

Sent and Queued Emails

All **775** emails have been sent.

Open Rate



	Opened: 254 (32.77% of total emails sent)
	Unopened Emails: 519 (66.97% of total emails sent)
	Bounced Emails: 2 (0.26% of total emails sent) - 1 soft and 1 hard

Clicks

Tools ▾

LINK 🔗	UNIQUE CLICKS	TOTAL CLICKS
https://twitter.com/MagellanHC	0	0
https://www.linkedin.com/showcase/magellan-healthcare/	0	0
https://www.magellanprovider.com/MagellanProvider/do/Login	0	0

Unique Clicks	9
Unique Click Through Rate	1.16%
Click to Open Ratio	3.54%
Total Opt Outs	0
Opt Out Rate	0.00%
Total Spam Complaints	0
Spam Complaint Rate	0.00%
Prospects on Recipient Lists ⓘ	1,062
Suppressed Prospects	0
Unmailable Prospects ⓘ	287
Duplicate Prospects ⓘ	0

LINK ⓘ	UNIQUE CLICKS	TOTAL CLICKS
https://www.magellanprovider.com/MagellanProvider/do/LoadHome	0	0
https://www.magellanoflouisiana.com/for-providers/provider-t...	0	0

Showing

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