

## PROVIDER NOTICE:

**SUBJECT: Operational Workforce Planning – The Center for Evidence to Practice**

The Center for Evidence to Practice offers a 5-part video series as training materials for Operational Workforce Planning. This series is suited for both existing crisis response providers, as well as those seeking to be a part of the Louisiana Crisis Response System.

### LIST OF RECORDED SESSIONS

#### **Session #1: Workforce Culture Building**

Do you have thoughts on your ideal organizational culture? This session is designed to go over steps that'll help your agency get there!

#### **Session #2: Getting the Right People**

How can your agency get the right people to provide crisis response services? This session is designed to provide tips on marketing, interviewing, and hiring the right crisis response providers!

#### **Session #3: Onboarding**

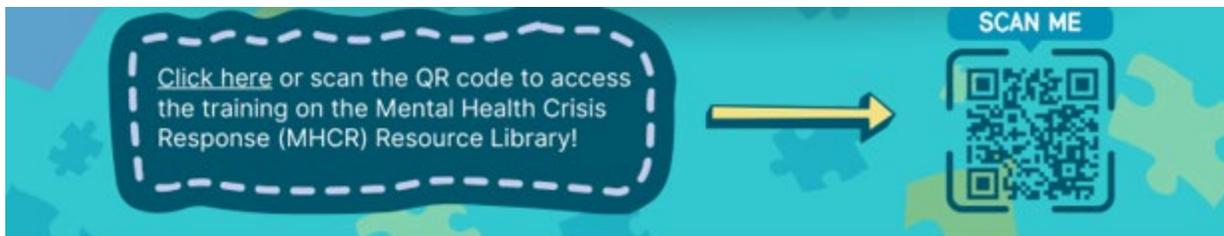
This session is designed to provide tips to agencies regarding onboarding staff to ensure a smooth introduction to, and start with, the agency.

#### **Session #4: Keeping the Staff**

This session will offer considerations regarding workforce retention.

#### **Session #5: Supervision and Coaching**

Supervision and coaching needs for staff are more than compliance. It can have a profound impact on employee morale, retention, and efficacy in crisis response. This session is designed to provide practical considerations related to supervision and coaching staff at your agency.



**For additional questions, please email [EvidenceToPractice@lsuhsc.edu](mailto:EvidenceToPractice@lsuhsc.edu)**

This communication is posted on the Magellan of Louisiana website. [2026 | Magellan of Louisiana](#)

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