

# Provider Notice

## Notice of Wraparound Agency Assignments Effective April 1, 2026

Dear Network Provider,

Magellan Healthcare remains committed to ensuring that youth and families receiving Wraparound services experience seamless, high-quality, and coordinated care across all regions.

As part of ongoing program planning and regional alignment efforts, Magellan conducted a formal Request for Applications (RFA) process to evaluate and select Wraparound Agencies (WAAs) to support continued program needs across the state. Through this process, new agencies were selected to assume Wraparound responsibilities in designated regions.

As previously communicated, an all-provider informational call was held on **March 24, 2026**, during which the newly selected Wraparound Agencies introduced themselves and transition details, including key contacts, were reviewed.

### Effective April 1, 2026, the following Wraparound Agencies are operational in their assigned regions:

- **Volunteers of America of Southcentral Louisiana**  
*Region 5*  
825 Kaliste Saloom Road, Suite 200  
Lafayette, LA 70508-4284  
Phone: 337-262-5970
- **Cornerstone**  
*Region 2*  
3636 South Sherwood Forest Boulevard, Suite 200  
Baton Rouge, LA 70816-5211  
Phone: 225-325-0859
- **Cornerstone**  
*Region 8*  
3020 Knight Street, Suite 200  
Shreveport, LA 71105-2554  
Phone: 318-408-9101

Existing Wraparound Agencies continued providing services in their respective regions through the established transition period to ensure continuity of care for youth and families. Regions not impacted by the transition remain unchanged, and Wraparound operations in those regions will continue as assigned.

### **Provider Expectations and Continuity of Care**

- Services and referrals will continue without interruption.
- Providers should continue current processes unless otherwise directed in writing.
- There are no immediate changes to provider roles, service delivery requirements, or participation in the Child and Family Team (CFT) process.
- Magellan will maintain oversight and support of Wraparound service delivery.

To support coordination and continuity, provider rosters and contact information for each region have been shared with the newly assigned Wraparound Agencies. Providers should expect outreach from the appropriate agency, if this has not already occurred, to support care coordination and operational alignment.

Continuity of care for youth and families remains the highest priority, and Magellan appreciates your continued collaboration and commitment to delivering high-quality, family-driven Wraparound services.

This communication is posted on the Magellan of Louisiana website.

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Please reach out to your [Network Management Specialist](#) (NMS) with any questions or concerns. Your NMS is available for support.

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana