

# Provider Notice

## Subject: Refrain + Refresh + Renew = No Recoupment

Magellan is committed to helping you meet required monthly reviews, annual training requirements and updates.

**Refrain** from missing reviews, required training requirements, and updates.

**Refresh** to ensure you complete monthly reviews and annual training requirements.

**Renew** your CPR/First Aid/Seizure Assessment Training as required.

The Louisiana Department of Health (LDH) Behavioral Health Services Provider Manual requires:

- Monthly OIG LEIE & State Adverse Actions Monthly Reviews
- Annual Cultural Competency Training
- Annual Crisis Training
- CPR/First Aid/Seizure Assessment Training

This is not a complete list of all requirements in The Louisiana Department of Health (LDH) Behavioral Health Services Provider Manual. Full details on provider requirements can be found in the [Behavioral Health Service Provider Manual](#).

This communication is posted on the Magellan of Louisiana website.  
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Please reach out to your [Network Management Specialist](#) (NMS) with any questions or concerns. Your NMS is available for support.

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana