

# Provider Notice

**Subject:** Important! Changes to Wraparound Agencies in CSoC Regions 1 & 2

This communication is to share some important news with our provider network. Merakey has decided to discontinue providing Wraparound services in Louisiana. They have been trusted partners in CSoC Regions 1 & 2 since its inception. While we are saddened that they have chosen this path, we wish them luck with future endeavors.

Magellan has partnered with the Office of Behavioral Health and Merakey to ensure a smooth transition so that our members and families may continue to engage in Wraparound. Taking care of our CSoC families is our primary goal throughout this process. Merakey has begun notifying members, and we are working to identify replacements in both regions. We ask that you continue to participate in the child and family team meetings to remain as informed as possible while assisting members through this transition. Please be assured new agencies will be in place by October 31, 2023. We will keep you informed as we progress with the transition to new agencies.

CSoC Region 1 providers, please contact your Network Management Specialist, Linda Reddix, [LMReddix@Magellanhealth.com](mailto:LMReddix@Magellanhealth.com), with any questions or concerns.

CSoC Region 2 providers, please contact your Network Management Specialist, Jay Ganesan, [SJGanesan@Magellanhealth.com](mailto:SJGanesan@Magellanhealth.com), with any questions or concerns.

Network Management Director Gail Fowler, [IGFowler@Magellanhealth.com](mailto:IGFowler@Magellanhealth.com) is also available for questions and concerns.

This communication is posted on the Magellan of Louisiana website.  
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Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana