

## Provider Notice:

The Louisiana Department of Health has issued the following:  
**Informational Bulletin 24-46**  
**December 2, 2024**

### **New Third-Party Liability Portal Functionality: BTPL Search**

Effective November 12, 2024, the Louisiana Department of Health/Gainwell Technologies Health Management Systems Third-Party Liability (LDH GWT-HMS TPL) Portal will have a major enhancement. This enhancement will provide users the ability to search the Beneficiary Third Party Liability (BTPL) Database for current data.

#### **BTPL Search**

This feature will allow users to perform a search of the BTPL Database. Search results will return all TPL policies for searched member(s) where Medicaid and TPL Policy is active, or the Medicaid eligibility end date and the TPL policy end date is within the last three years.

#### **TPL Portal Access and Additional Support**

For any additional information on this new search functionality, logging into the TPL Portal, or requesting credentials, refer to the User Manual at [TPL Portal User Manual for Providers and Partners](#).

For questions, contact the LDH TPL Unit at (225) 342-4510 or by email at [tpl.inquiries@la.gov](mailto:tpl.inquiries@la.gov)

A copy of this communication has been posted at: [2024 | Magellan of Louisiana](#)

Thank you for all that you do to support the members of CSoC.

Magellan of Louisiana