

Provider Notice

Subject: Refrain + Refresh + Renew = No Recoupment

Magellan is committed to helping you meet required monthly reviews, annual training requirements and updates.

Refrain from missing reviews, required training requirements, and updates.

Refresh to ensure you complete monthly reviews and annual training requirements.

Renew your CPR/First Aid/Seizure Assessment Training as required.

The Louisiana Department of Health (LDH) Behavioral Health Services Provider Manual requires:

- Monthly OIG LEIE & State Adverse Actions Monthly Reviews
- Annual Cultural Competency Training
- Annual Crisis Training
- CPR/First Aid/Seizure Assessment Training

This is not a complete list of all requirements in The Louisiana Department of Health (LDH) Behavioral Health Services Provider Manual. Full details on provider requirements can be found in the [Behavioral Health Service Provider Manual](#).

This communication is posted on the Magellan of Louisiana website.
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Please reach out to your [Network Management Specialist](#) (NMS) with any questions or concerns. Your NMS is available for support.

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana